



St James' Church of England Junior School

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2 February 2026

Dear Parents and Carers

We are excited to announce that we will be using a new text communication system/Parent Portal using our new MIS system, Arbor from **Monday 9 February**. We will stop using Teachers2Parents for texts on **Friday 13 February 2026**.

Adopting Arbor will allow us to communicate with you more efficiently and bring all core school data into one system. We are really looking forward to getting started and invite all our parents to familiarise themselves using the link below.

[Getting started - Log into the Parent Portal and the Parent App](#)

Arbor offers access to many training resources which are completely free for you to make the most of! These can all be found [here](#).

We will send further communication on the parental app and how to register on **Monday 9 February** - please look out for this information and register your child when prompted. If your email address is not recognised, please contact Mrs Hayward.

We hope you are looking forward to using this new feature as much as we are!

Payments for all trips, swimming, PE t-shirts, bags and ties will be added to the Parent Portal in due course, so that we can become a cashless school. **Parentpay will be remaining for the payment of school lunches, so you will need to keep your Parentpay account.**

If you have any queries, please contact Mrs Hayward in the school office.

Yours sincerely

Mrs E Gardiner
Headteacher